



By joining the CCB Oil Club
agree to the following terms:

you accept and

1. Acceptance of Terms

1.1 Welcome to the CCB Oil Club provided by Oil Fuel Poverty Solutions (OFPS). Membership of the CCB Oil Club is subject to the following Terms of Service ("TOS"), which may be updated by CCB/OFPS from time to time without notice to you.

1.2. You may become a registered member of the CCB Oil Club by completing and submitting the 'Member Registration' form along with cleared payment of the appropriate annual membership fee. Upon successful application you will receive a confirmation email or letter advising that your registration has been successful that will be sent to the email address provided by you.

1.3 Membership is for a period of 1 year from date of application and can be renewed at any point during the year by payment of a further membership fee at the current published rate.

1.4 Membership will be deemed to have finished when

- i. The member does not renew their membership at the end of a years membership
- ii. The membership fee payment is not received or rejected by the bank.

2. Use of Service

2.1 You give consent for OFPS to negotiate on your behalf for the supply of heating oil at the best possible price. You understand that OFPS will not negotiate any other terms (such as payment arrangements) on your behalf.

2.2 You agree that all payments of invoices must be made by you directly to the selected supplier and that you are responsible for ensuring that you are aware of the payment terms specified by the supplier.

2.3 You agree that once you have placed an order, it is a firm order to which you are committed as if you had ordered directly from the supplying company. You agree that neither CCB nor its agents will be held liable for any claims that may arise between you and any of the selected oil suppliers who supply you, arising from any supply contract that you may enter into and the invoicing/payment thereof.

2.4 Ordering fuel and the submission of an order in an approved format prior to the published deadline is your responsibility. Neither CCB nor their agents will be liable for any shortage of fuel or other problem that you experience if you fail to meet the specified deadline.



2.5. You acknowledge, consent and agree that CCB/OFPS may access, preserve, and disclose your account information and Content if required to do so by law or in a good faith belief that such access preservation or disclosure is reasonably necessary to:

- (a) comply with legal process;
- (b) enforce the TOS;
- (c) enable the negotiation, ordering, delivery and payment for your oil order;
- (d) respond to your requests for customer service; or
- (e) protect the rights, property, or personal safety of CCB/OFPS, its users and the public. You understand that the technical processing and transmission of the Service, including your Content, may involve;
 - (a) transmissions over various networks; and
 - (b) changes to conform and adapt to technical requirements of connecting networks or devices.

2.6 You agree that you will advise CCB Oil Club/OFPS of any changes to your membership details in writing.