

## **Oil Care Code**

*By the Environment Agency*

- Don't overfill your tank; check the amount of oil already in the tank before receiving a delivery.
- If possible supervise your oil delivery.
- Ensure your oil tank and pipes are properly checked every year by an OFTEC registered technician.
- Make sure you have a domestic Oil Care sticker on your tank. (You can get one from the Environment Agency for free)
- Prevent damage to above and underground pipe work.
- Ensure the stop tap is working.
- Place a bucket under the stop tap to capture drips.
- Check that your insurance covers the cost of cleaning up an oil spill or loss.

### **If an oil spill or leak occurs:**

- Observe safety precautions (e.g. no smoking)
- Stop the flow at source by turning the stop tap off
- Prevent the oil from entering a river, drain or groundwater by putting down sand or earth to absorb the spill
- Never use detergents and never use a hose to wash away spilled oil, as this can make the problem worse.
- Call the Environment Agency's free 24-hour emergency pollution hotline on 0800 80 70 60 for advice on how to deal with the leak.
- Contact your fuel supplier and ask them to remove and fuel liable to leak out.
- Contact your insurance company to advise them that a leak has occurred, that a clean up operation may be needed, and to reclaim the cost of your lost oil.